

# **Dialer Voice Calling**

Doximity Dialer's "Call Shielding" feature allows you to call patients (or others) from your mobile device while displaying the phone number of your choice (e.g. an office or clinic number) on your patient's caller ID.

Call Shielding lets you make calls when away from your work phone while protecting your private contact information and giving your patients an appropriate call-back number.

### Setting Up Dialer in the Doximity App



**Step 1** Tap the 'Dialer' icon at the bottom of the Doximity app.



**Step 2** Tap 'Set Up Dialer' to begin setup.

9:41		- ⇒ III.				
	Verify this device					
(415) 555-0	1123					
Your number	is only used for verifica	tion purposes.				
S	end Verification C	ode				
	Cancel					
1	2	3				
4 6HI	5	6 MNO				
7	8	9 wxyz				
PQRS	TUV					
	0	×				

**Step 3** Enter your mobile number and tap 'Send Verification Code' to verify your account.

9:41		all ≎ ∎			
	Verification Code	,			
To start using Dialer, enter the 4-digit verification code texted to (415) 555-0123.					
	1				
Res	end verification o	ode			
	Didn't get a text?				
1	2 ^BC	3			
		DEF			
4 6H1	5	6 MNO			
7 PORS	8 TUV	9 <sup>wxyz</sup>			
	0	$\langle \times \rangle$			

**Step 4** You will receive a text with a 4-digit verification code. Enter this code in the provided box.



Step 5 That's it! Tap 'Let's do it!' to proceed to the main Dialer page.





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### **Customize Your Caller ID**

We suggest adding the number(s) you would want your patients to use when calling you back, such as an office, clinic, or scheduling line.



Step 1 The number displayed at the top of the Dialer screen is the number that will appear on your patients' caller ID.



Step 2 Tap the menu bar in the top right corner to edit or add additional Caller ID numbers.

9:41 Dialer	.ıl ≎ ■
Caller IDs	>
Voice Calls	>
Video Calls	
Texts	
Interpreters	
Device Number	>
Subscription Dialer Pro Free Trial 14 calls left	
Affiliation	>
Help	Σ
New in Dialer	
News Scribe Dialer	Fax Careers

Step 3 Tap 'Caller IDs.'

	Caller IDs		Edi
Office	(415)	555-0123	=
Ithaca Office	(415)	555-0098	
Hospital	(415)	555-0149	
Add Caller ID			>
Phone numbers you wo Nicknames will not be c	uld like to use a displayed to pat		

Step 4 Tap 'Add Caller ID' to add a number or 'Edit' to modify an existing caller ID.

9:41	Add Caller ID	all ≑ ■
UCSF		
Nicknames won't b	e displayed to patients	
(415) 555-01	75	٢
Use your office nur avoid spam filters	mber to increase call p	ickup rates and
	Save	
	Cancel	
1	2 ^*** 5	3 585 6
<sup>6н1</sup> 7	381	MN0 9
PQRS	TUV	WXYZ
	0	$\otimes$

Step 5 Enter a 'Nickname' (visible only to you) and the corresponding number, then tap 'Save' to add the number to your list of Dialer Caller IDs.







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#### Making your first test call with Dialer

We suggest testing your setup by calling a colleague, friend, or even yourself before making any patient calls.



Step 1 Swipe through your Dialer Caller IDs and select the number you would like displayed on your patients' caller ID. If you need to edit or add a caller ID, see how at <u>dox.im/callerid</u>.



Step 2 Enter the number of the person you want to call and tap the 'Phone Call' button.



