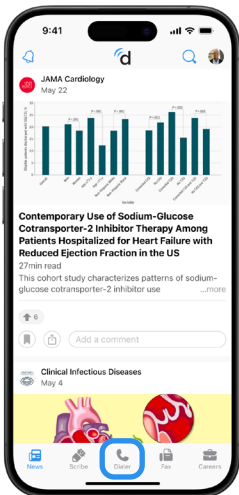# Dialer Voice Calling

Doximity Dialer's "Call Shielding" feature allows you to call patients (or others) from your mobile device while displaying the phone number of your choice (e.g. an office or clinic number) on your patient's caller ID.

Call Shielding lets you make calls when away from your work phone while protecting your private contact information and giving your patients an appropriate call-back number.
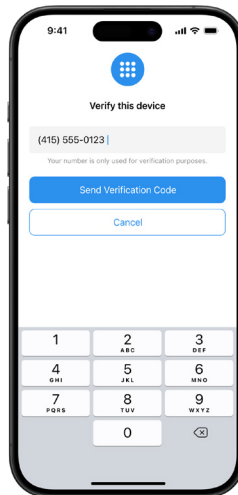
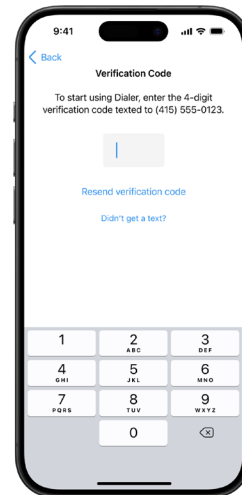## Setting Up Dialer in the Doximity App

Step 1
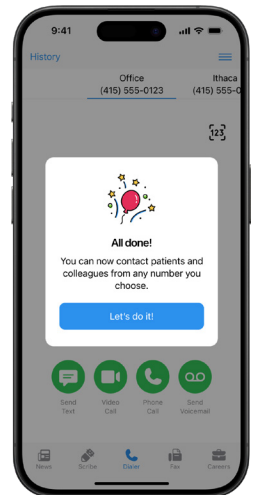Tap the 'Dialer' icon at the bottom of the Doximity app.

Step 2
Tap 'Set Up Dialer' to begin setup.

Step 3
Enter your mobile number and tap 'Send Verification Code' to verify your account.

Step 4
You will receive a text with a 4-digit verification code. Enter this code in the provided box.

Step 5
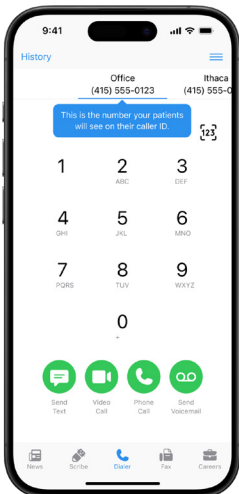That's it! Tap 'Let's do it!' to proceed to the main Dialer page.

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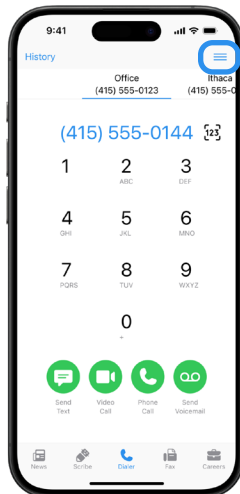
Customize Your Caller ID

We suggest adding the number(s) you would want your patients to use when calling you back, such as an office, clinic, or scheduling line.
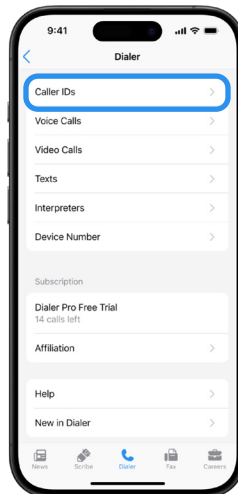

Step 1
The number displayed at the top of the Dialer screen is the number that will appear on your patients' caller ID.
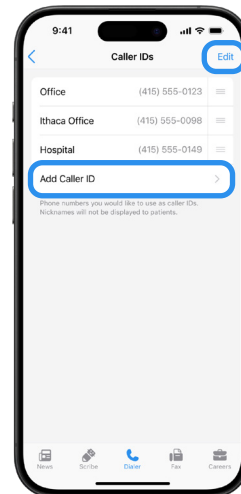
Step 2
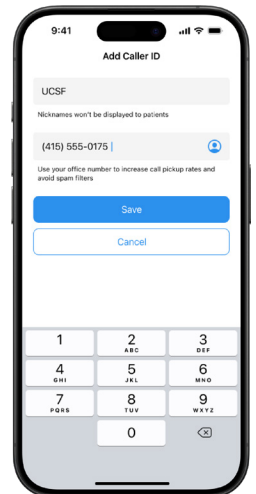Tap the menu bar in the top right corner to edit or add additional Caller ID numbers.

Step 3
Tap 'Caller IDs.'

Step 4
Tap 'Add Caller ID' to add a number or 'Edit' to modify an existing caller ID.

Step 5
Enter a 'Nickname' (visible only to you) and the corresponding number, then tap 'Save' to add the number to your list of Dialer Caller IDs.
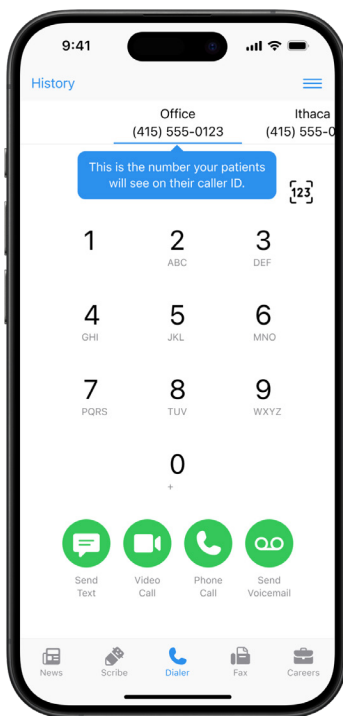
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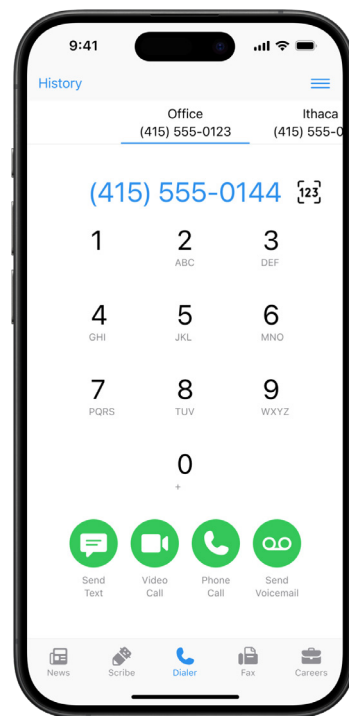
Making your first test call with Dialer

We suggest testing your setup by calling a colleague, friend, or even yourself before making any patient calls.

Step 1
Swipe through your Dialer Caller IDs and select the number you would like displayed on your patients' caller ID. If you need to edit or add a caller ID, see how at dox.im/callerid.

Step 2
Enter the number of the person you want to call and tap the 'Phone Call' button.

Visit us: **doximity.com/dialer**
Email us: **dialer@doximity.com**

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