AMiON

Frequently Asked Questions

Individual Accounts for Amion

1 How do I set up my individual account?

Complete the simple 60-second setup process by visiting **dox.im/amionlogin**.

2 What is changing about how I access schedules on Amion?

Starting on *Monday, December 12th*, all Amion users will be asked to log in with an individual account to access schedules that require a shared staff password. If you are a scheduler, you do not need to take any further action to make sure all your staff will have access. *All staff will have the same access that they've previously had*.

Note: Beginning 11/14 users will be given the option to create and log in to Amion with an individual account. There will be a 'skip and view schedule' button until 12/12 so users are able to set up their accounts on their own time.

3 Why do I need to log in to Amion with an individual account?

Logging in to Amion with an individual account helps us keep contact, location, and schedule data secure for you and your colleagues. We want to make sure that only your staff and associated teams can access your schedule data, and not ex-employees, recruiters, hackers, etc. Requiring individual accounts is our first step toward providing that security as well as privacy.

4 How does this benefit me?

Beyond improving security, an individual account will allow you to sync information between the mobile app and the website. It will also allow you to access schedules faster on personal devices by saving your schedule, so that the next time you come to the website, you can see your schedule in a single tap without needing to type in a shared access code.

5 If I use the Amion mobile app, can I use the same account I used to log in there?

Yes!

6 Who can create an individual account to access Amion?

Everyone that needs access to Amion schedules is eligible to create an individual account. This includes clinicians, front office staff, back office, ancillary staff, etc. Complete your **one-time setup here**.

7 Is it easy to create an account?

Yes! Account setup should take 60 seconds or less.

8 How do I know if I have an account?

During the **one-time individual account setup**, we will check to see if you already have an account or help create one if you do not.

9 Can I use a Doximity account to log in to Amion?

Yes! If you already have a Doximity account, you can use your same login credentials to access your schedules on Amion.

10 I am a scheduler for my group, how does this impact me?

As a scheduler, this update doesn't impact your workflow and will have no impact on your schedules. All staff will continue to have access to their schedules via a personal login without you having to do anything. If anyone on your team needs additional help, support is available at **support@amion.com**.

11 When do you expect to provide schedulers and IT teams with more control over who can access schedules?

In 2023 we expect to add more features for hospital staff, allowing you to see who at your hospital is accessing Amion, and improving how you share access, making it easier to invite staff, control access, and more. This includes more solutions for SSO, Active Directory, and more.

12 Is my hospital going to have to pay more for this?

Nope! While our competitors charge exorbitant rates and also require individual logins, we have no plans to increase prices for using Amion.

Have a question that isn't answered here?
Email us at **support@amion.com**.